



## Electronic Platforms Guide

### GENERAL PLATFORMS

For your convenience – please make sure you are signed up for ALL platforms  
If you need any assistance, please contact our office

<b>PATIENT PORTAL</b>	
WHAT	<ul style="list-style-type: none"><li>• Gives you 24/7 access to your health information</li><li>• Any documents our office needs to send to you will be sent to your Patient Portal</li><li>• You can also use the portal to send secure messages, request appointments, request medication refills, and more!</li></ul>
NOTE	<ul style="list-style-type: none"><li>• Register for the Portal at <a href="https://patientportal.myadsc.com/portal.login.cls?practiceid=desai">https://patientportal.myadsc.com/portal.login.cls?practiceid=desai</a><ul style="list-style-type: none"><li>○ “Register for Access” &gt; “Activate” the account &gt; Log in</li></ul></li><li>• PLEASE NOTE - At this time you cannot attach files or documents to Portal Messages<ul style="list-style-type: none"><li>○ If you need to send any medical documents to our office – send them by MedTunnel</li></ul></li></ul>

<b>MEDTUNNEL</b>	
WHAT	<ul style="list-style-type: none"><li>• A free, HIPAA-secure email platform</li><li>• If you need to send any medical documents to our office – use MedTunnel, <u>not</u> regular email</li></ul>
NOTE	<ul style="list-style-type: none"><li>• Sign up for a free ID at <a href="https://server.medtunnel.com/SignUp.aspx#form1">https://server.medtunnel.com/SignUp.aspx#form1</a></li><li>• Our MedTunnel ID is <u>DesaiMedicalCenter</u></li></ul>

<b>E-BUSINESS CARD</b>	
WHAT	<ul style="list-style-type: none"><li>• Our electronic business card – no need to carry a physical card anymore</li><li>• Save the e-card as an icon on your phone!<ul style="list-style-type: none"><li>○ Open <a href="https://card.get-card.com/kartik-desai/">https://card.get-card.com/kartik-desai/</a> on your smartphone</li><li>○ Export &gt; Add to HomeScreen &gt; Add</li></ul></li></ul>
NOTE	<ul style="list-style-type: none"><li>• You can call or text directly from e-business card<ul style="list-style-type: none"><li>○ Just “tap” or “press and hold” the icon of the department you’re trying to reach</li></ul></li></ul>

<b>E-STATEMENTS</b>	
WHAT	<ul style="list-style-type: none"><li>• Receive e-statements by email and go paperless</li></ul>
NOTE	<ul style="list-style-type: none"><li>• To sign up - Check your last statement for a PIN code at the bottom<ul style="list-style-type: none"><li>○ Use the PIN code to register at <a href="http://Patient.account-access.net/pap">Patient.account-access.net/pap</a></li></ul></li></ul>



## TELEHEALTH PLATFORMS

At this time we are using three different Telehealth Platforms  
If you need any assistance with the platform of your choice, please contact our office

WHATSAPP	
 <p><b>WhatsApp Messenger</b> Simple. Reliable. Secure. WhatsApp Inc. #3 in Social Networking ★★★★★ 4.7, 7.3M Ratings Free</p>	
APP	<ul style="list-style-type: none"><li>• Available in the Apple or Android App Store</li><li>• Account set up is required</li></ul>
NOTES	<ul style="list-style-type: none"><li>• Make sure you have “+1” in front of the phone number</li><li>• For Video Call – click the Camera icon</li></ul>

FACETIME	
 <p><b>FaceTime</b> Apple Free</p>	
APP	<ul style="list-style-type: none"><li>• Only available for Iphone Users</li></ul>
NOTES	<ul style="list-style-type: none"><li>• For Video Call – click the Camera icon</li></ul>

MEDICSVIDEO	
 <p><b>MedicsVideo</b> <span>17+</span> Medical video conferencing Advanced Data Systems Corporation Free</p>	
APP	<ul style="list-style-type: none"><li>• Available in the Apple or Android App Store</li><li>• No registration required</li></ul>