



Office Visit Guidelines – COVID-19

Due to COVID-19, the nature of healthcare and office visits have changed.

Telehealth has become a crucial part of healthcare management and Office Visits.

PREPARING FOR YOUR OFFICE VISIT

- Bring water and snacks in case you have to wait in your car longer than expected
- Bring a mask that fits and covers your nose and mouth
- Send us a Portal Message with prepared questions and discussion points BEFORE your appointment
- Try to keep non-health related comments/questions to a minimum while you are at the office
 - *For everyone's safety - Our goal is to keep physical interactions in the office at a minimum. We will use Telehealth to conduct all matters that can be handled remotely, at a safe distance*
- Expect a Post-Visit Coordinator to follow up with you after you leave the office
- If you have someone accompanying you – please have them wait in the car unless their presence is necessary to facilitate your appointment (translator or caregiver)

ARRIVING TO THE OFFICE

- Do not enter the building right away!
- Park your car in the parking lot and give us a call when you arrive
 - (410) 313-9292 or (410) 660-1216
- When we are ready for you, you will be instructed to meet a staff member at the Front Door for:
 - Temperature check
 - Hand washing/sanitizing
 - Go straight to the exam room

LEAVING THE OFFICE

- Expect a Post-Visit Coordinator to follow up with you to:
 - Continue a dialogue
 - Send medications to the pharmacy, as appropriate
 - Send you lab/radiology orders, referrals, reports, etc., as appropriate